GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:2542
ANSWERED ON:05.08.2015
Losses on Post Card and Inland Letters
Charitra Shri Ram

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether losses are being incurred on every post card and inland letter that is sent out;

(b) if so, the details thereof;

(c) the details of postal article handled by the postal department every month;

(d) the growth of ordinary letter, speed post and express parcel during the last three years; and

(e) the action taken by the Government for efficient delivery of the postal article to compete with private companies?

Answer

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY
(SHRI RAVI SHANKAR PRASAD)

(a) Yes, losses are being incurred on every Post Card and Inland Letter.
(b) As per the cost allocated for the year 2013-2014 loss on Post Card and Inland Letter is as under:

Item	Loss per Unit (in Rs.)
Post Card	7.03
Inland Letter	4.93

(c) There are two category of Postal articles handled by Postal Department:
1. Accountable Articles: Monthly data of accountable articles is Annexed at 'A'.

2. Un-Accountable Articles: Information on monthly basis is not maintained. However, Annual traffic of unaccountable articles based on two half yearly enumeration is Annexed at 'B'.

(d) Growth of traffic of Ordinary Letter, Inland Letter, Speed Post and Express Parcel during the last 3 years
Figures (in crore)

Year (s)	2011-12	% increase/ decrease	2012-13	% increase/ decrease	2013-14	% increase/ decrease
Inland Letter	91.25	-3.3	86.49	-5.2	87.45	1.1
Letter	208.07	-6.3	202.35	-2.7	208.72	3.1
Speed Post	44.99	14.8	36.99	-17.8	39.87	7.8
Express Parcel Post	0.98	-2.0	0.96	-2.0	1.36	41.7

(e) The Department has taken various initiatives to improve the transmission and delivery of postal articles across the country.
(i) As a part of Mail Network Optimization Project (MNOP), the operational network for mail delivery has been restructured and the processes have been redesigned to ensure faster transmission of mail. An online monitoring system has also been developed for more effective monitoring of Speed Post and Registered Post. Online track and trace facility has been made available for Speed Post & Registered Mail.
(ii) The Department has set up Automated Mail Processing Centres (AMPCs) at Delhi and Kolkata to expedite mail sorting activity.
(iii) Delivery system at post offices has been restructured and rationalized so that letters are delivered on the very day of their receipt. In some cities, postmen have been provided with two-wheelers to facilitate speedy delivery.
(iv) The mail vehicles being used in the North−East region have been equipped with Global Positioning System (GPS) technology for better monitoring of mail carriage and delivery.
(v) Sustained monitoring of mail processing and routing systems and delivery work is undertaken. Test letters are posted at various levels to supervise and monitor timely delivery of mail. An online performance monitoring system for delivery post offices for Speed Post and Registered Post have also been developed for this purpose.

Annexure A

Article April May June July August September October November December January February March Total

(A) Other than P & T Services
i. Insured Letter
Urban 31162 32486 29258 32763 30606 30843 30655 30099 30394 30262 23345 31523 363396
Rural 14446 13530 13687 15248 14012 13406 14389 13938 19249 19485 14140 14512 180042
ii. Insured Parcel ANNEZURE 'A'
TRAFFIC OF ACCOUNTABLE ARTICLES 2013-14

Urban 60643 50244 51804 49365 43037 39814 44536 43085 49813 50715 40951 57543 581550
Rural 27010 21070 19544 18823 16986 15752 18274 19244 19580 19048 15079 22341 232751
iii. V. P. Letter
Urban 339913 370567 347201 360097 308479 350598 393950 419133 363601 294019 268799 303601 4119958
Rural 80133 44744 39279 46650 66920 68137 74489 72930 74949 40467 34789 48072 691559
iv. V. P. Parcel
Urban 135112 127745 118667 138627 140466 138841 136848 147527 111430 236832 209129 261686 1902910
Rural 25947 25580 23267 25790 26309 25394 18920 20980 20590 49418 40328 29845 332368
v. Registered Letter
Urban 9672748 9634295 10062893 11097551 9927420 9854886 9061937 10266994 10223520 11020965 10277104 9917505 121017818
Rural 2673713 2672800 2790857 2937798 3015132 2783200 2700578 2643808 2866134 2989611 3676463 3059408 34809502
vi. Registered Parcel
Urban 528361 509666 507210 533257 492497 527165 568115 543186 527989 548406 514807 617241 6417900
Rural 157638 160817 162905 158211 154757 167215 169537 159583 212662 218021 207324 210245 2138915
vii. Regd. Book Pattern & Sample Packet
Urban 65434 60637 64178 61789 56070 53930 57357 50289 54708 53527 45934 56520 680373
Rural 17697 20826 18418 17077 17075 14610 17043 16684 17803 17183 14006 17436 205858
viii. Regd. Packet containing Printed Books
Urban 95295 153829 105023 99487 80257 86512 92291 91998 83780 117910 112859 113449 1232690
Rural 39481 34728 42405 35165 36954 37854 35536 35840 32922 50023 19076 37379 437363
ix. Regd. Packets containing Periodical
Urban 109464 128110 132377 143981 162033 161256 162662 160855 168045 171936 73625 170786 1745130
Rural 28830 34157 31446 31779 42209 36498 31971 36288 37541 44192 25176 33865 413952

x. V.P. Packet containing Book Pattern & Sample Packets
Urban 23750 24200 21587 20194 20129 19769 22008 20947 21268 21518 22315 23083 260768
Rural 8875 9741 10109 9323 9407 9158 9102 9266 9411 9535 7014 8836 109777
xi. V.P. Packet containing Printed Books
Urban 55381 160707 114629 127193 102080 92792 107333 82645 94851 170154 42871 100215 1250851
Rural 31401 108113 31103 29505 30627 30452 29701 26836 30235 91493 9553 29008 478027
xii. V.P. Packet containing Periodicals
Urban 20574 22506 27027 25118 27067 26171 27062 27975 26764 26603 17531 24424 298822
Rural 13814 18006 14340 12808 16076 15679 14067 12255 14099 13640 5795 22043 172622
Total (A) 14256822 14439104 14779214 16027599 14836605 14599932 13838361 14952385 15111338 16304963 15718013 15210566 180074902
(B) P & T Service
i. Insured Letter
Urban 13031 15225 14632 16506 16313 16116 15659 15631 17785 18839 15402 16001 191140
Rural 3148 2983 3110 4264 4474 3255 3425 3472 3165 3882 2679 4282 42139
ii. Insured Parcel
Urban 5355 5984 5305 5424 5310 5931 6453 5833 6669 8108 6367 8619 75358
Rural 2278 2125 2162 2508 2748 2988 3598 3056 3714 4800 3186 4492 37655
iii. Registered Letter
Urban 1168967 1210960 1120641 1173460 1090142 1037154 1015812 972002 1127549 1194298 1084849 1175382 13371216
Rural 512788 510238 543722 510329 455320 462772 450343 409587 501813 497772 458950 503651 5817285
iv. Registered Parcel
Urban 71191 67649 65655 68324 66931 67127 71526 63964 63266 69240 61455 73321 809649
Rural 34906 33552 32929 35633 32693 35901 36085 25395 28468 27364 26734 34349 384009
v. Registered Book Pattern & Sample Packet
Urban 440 133 181 550 287 150 116 74 35 64 5 21 2056
Rural 97 15 41 216 324 11 3 7 4 7 73 58 856
vi. Registered Packet containing Printed Books
Urban 101 44 42 818 837 33 399 3 8 11 7 18 2321
Rural 0 742 61 72 80 45 86 18 17 32 32 0 1185
Regd. Packets containing Periodical
Urban 8 6 35 851 432 40 195 32 0 0 10 0 1609
Rural 102 3 74 72 101 19 106 26 0 0 0 0 503
Total (B) 1812412 1849659 1788590 1819027 1675992 1631542 1603806 1499100 1752493 1824417 1659749 1820194 20736981

Total
(A)+(B) 16069234 16288763 16567804 17846626 16512597 16231474 15442167 16451485 16863831 18129380 17377762 17030760 200811883

Annexure - B

TRAFFIC OF UN-ACCOUNTABLE ARTICLES 2013-14

Article 2013-14

(A) Other than P & T Services
Letter 203.78
Postcard 54.19
Printed Postcard 22.88
Meghdoot Postcard 5.54
Competition Postcard 1.42
Letter Card 87.45
Registered Newspaper (Single+Bundle) 49.01
Unregistered Packet (Printed Book+ Periodical +Book Pattren & S. Pack.) 84.33
Unregistered Parcel 6.76
Acknowledgement 29.30
Total (A)
544.66
(B) P & T Service
Letter 4.94
Postcard/Acknowledgement 0.35
Packet 0.37
Parcel 0.47
Total (B) 6.13
Grand Total (A + B) 550.79

****